

County Line Special Utility District
8870 Camino Real
Uhland, TX 78640
512-398-4748

District Service Policy

Section C - Definitions

Active Service — Status of any Customer receiving authorized service under the provisions of this District Service Policy.

Applicant — Person, partnership, cooperative corporation, corporation, agency, public or private organization of any type applying for service with the County Line SUD.

Board of Directors — The governing body elected by the customers of the County Line SUD.

Bylaws — The rules pertaining to the governing of the County Line SUD adopted by the Board of Directors.

Certificate of Convenience and Necessity (CCN) — The authorization granted under Chapter 13 Subchapter G of the Texas Water Code for County Line SUD to provide water and/or sewer utility service within a defined territory. County Line SUD has been issued Certificate Number 10292. Territory defined in the CCN shall be the Certificated Service Area. (see Section D. Certificated Service Area Map)

Customer — Any person, partnership, cooperative corporation, corporation, agency or public or private organization that has qualified for service and received an Account in accordance with the District Service Policy.

Developer — Any person, partnership, cooperative corporation, corporation, agency, or public or private organization who subdivides land or requests two (2) or more water service connections on a single contiguous tract of land as defined in Section 13.2502(e)(1) of the Water Code.

Disconnection of Service — The discontinuance of water service by the District to a Customer.

District — The County Line Special Utility District.

Easement — A private perpetual dedicated right-of-way for the installation of potable water pipelines, wastewater lines and necessary facilities which allows access to property for future operation, maintenance, facility replacement, facility upgrades, and/or installation of additional pipelines (if applicable). This may also include restrictions on the adjacent area to limit the installation of sewer lines or other facilities that would restrict the use of any area of the easement. (See Sample Application Packet, FmHA Form 442-8 or FmHA Form 442-9)

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Extreme Weather Emergency – As defined by 16 Texas Administrative Code § 24.173, and may be amended from time to time, a period beginning when the previous day’s highest temperature in an area did not exceed 28 degrees Fahrenheit and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Service reports for that area. For purposes of this Service Policy, an extreme weather emergency is over on the second business day the temperature exceeds 28 degrees Fahrenheit.

Impact Fee — a charge or assessment imposed by a political subdivision against new development in order to generate revenue for funding or recouping the costs of capital improvements or facility expansions necessitated by and attributable to the new development.

Final Plat — A complete plan for the subdivision of a tract of land that has been approved by all regulatory agencies having jurisdiction over approval of the design, planning and specifications of the facilities of such subdivision. The County Line SUD shall determine if a plat submitted for the purpose of this District Service Policy shall qualify as a final plat. (30 TAC 291.85)

Hazardous Condition — A condition which jeopardizes the health and welfare of the Customers/Consumers of the District as determined by the District or regulatory authority.

Indication of Interest Fee — A fee paid by a potential Customer of the District for the purpose of determining the feasibility of a construction and /or expansion project. The Indication of Interest Fee may be converted to a Security Deposit upon determination that service to the Applicant is feasible and available. This also applies to applicants applying for, or receiving, Temporary Service. (Section E. 6. b., and Sample Application Packet - USDA Form RUS-TX 1942-11 (Rev. 8/96))

Liquidated Security Deposit — An Account which has been canceled due to delinquent charges exceeding the Security Deposit or for other reasons as specified in this District Service Policy.

Rural Utilities Service (RUS) — An Agency of the United States Department of Agriculture Rural Development Mission Area, previously called Farmers Home Administration Mission Area (FmHA), that provides loan and grant funds for development of rural water and sewer systems serving communities with a population of less than ten thousand (10,000) people, includes successor agencies.

Renter – A consumer who rents or leases property from a homeowner or who may otherwise be termed a tenant. (Section E. 7.)

Re-Service — Providing service to an Applicant at a location for which service previously existed. Costs of such re-servicing shall be based on justifiable expenses. (see Section E. 3. b., E. 4. b., Miscellaneous)

Reserved Service Charge — A charge to reserve potable water service for property that has been subdivided. (see Section G. 6. c.)

Security Deposit — A non-interest bearing fee as set by the Board of Directors based on the size of the water meter that is held by the District as security for service being rendered. The security deposit shall be refundable upon termination of service.

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Service Availability Charge — (Also known as “minimum monthly charge”, “minimum”, or the “base rate”) The monthly charge assessed each Customer for the opportunity of receiving service. The Service Availability Charge is a fixed rate based upon the meter, service size, or equivalent dwelling unit(s). (See Section G. 6. a.)

Service Application and Agreement — A written agreement between the Applicant and the District defining the specific type of service requirements requested on the current service application and agreement form, and the responsibilities of each party required before service is furnished. (see Sample Application Packet RUS Form 1942-11 or Non-Standard Service Contract)

Service Unit — The base unit of service used in facilities design and rate making. For the purpose of this District Service Policy, a service unit is a 5/8" X 3/4" water meter. (see Section G. 6. a., Miscellaneous)

Subdivide — To divide the surface area of land into lots or tracts. (Local Government Section 232.021)

Subdivision — An area of land that has been subdivided into lots or tracts. (Local Government Section 232.021)

Temporary Service — The classification assigned an applicant that is in the process of construction. This could also apply to service for uses other than permanent (agricultural, road construction, drilling, livestock, etc.). The length of time associated with this classification will be set by the Board. This classification will change to permanent service after requirements in Section E. 1, E. 2, E. 3, and E. 5 are met. Applicant must have paid an Indication of Interest Fee.

Texas Commission on Environmental Quality (TCEQ) — State regulatory agency having jurisdiction of water and sewer service utilities and appellate jurisdiction over the rates and fees charged by the District.

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