

District Service Policy

Section G Service Rates and Fees

Unless specifically defined in this Service Policy, all fees, rates, and charges as stated shall be non refundable.

1. Classes of Users All users of the District's water and/or wastewater services shall be classified as either standard or non-standard service, as further defined in Section E and Section F of the Service Policy. Either class of users may be further classified into sub-classes according to the potable water meter size by which service is provided or diameter/size of the requested wastewater connection.

2. Service Investigation and Feasibility Study. Upon receipt of a Service Application, the District shall conduct a service investigation for each service application submitted to the District. An initial determination shall be made by the District, without charge, as to whether the service request is Standard or Non Standard. An investigation shall then be conducted and the results reported under the following terms:

- a. All Standard Service requests shall be investigated without charge and all applicable costs for providing service shall be quoted in writing to the Applicant within ten (10) working days of application.
- b. All Non-Standard Service requests shall be subject to charges, appropriate to each project, of sufficient amount to cover all administrative, legal, and engineering fees required by the District to:
 - i. conduct a feasibility study
 - ii. provide cost estimates of the project,
 - iii. develop detailed plans and specifications as per developer's plat,
 - iv. advertise and accept bids for the project,
 - v. prepare and execute a Non Standard Service Contract with the Applicant,
 - vi. prepare and execute an impact evaluation funding agreement, if determined to be appropriate in the discretion of the Board of Directors, and
 - vii. provide other services as required by the District for such investigation.
- c. The Developer of any property that is to be subdivided, or otherwise requires Non-Standard Service, shall submit a plat to the District for approval. The Developer shall pay for the District to perform a feasibility study including all engineering, legal and administrative costs. The developer shall provide a deposit on these charges in an amount determined by the manager based on the size and complexity of the project, but not less than \$5,000 dollars.

If the District's costs to perform the feasibility study exceed the Developer's feasibility study fee deposit, additional deposits will be required until the study is complete. If the feasibility study fee deposit is in excess of the District's cost to perform the feasibility study, the excess amount shall be credited toward the Developer's costs under the Non Standard Service Contract.

Revisions approved on March 19, 2018 by Resolution 3192018
Revisions approved on July 18, 2011 by Order No. 7-18-2011

3. Security Deposit. At the time the application for service is approved, a refundable Security Deposit must be paid before service shall be provided for the Applicant by the District.

- a. The Security Deposit for potable water and/or wastewater service is \$200.00 for each service unit.
- b. The Security Deposit for oversized or Master Metered Accounts shall be based on multiples of meter size equivalence or actual connections served.

4. Easement Fee. When the District determines that private right of way easements and/or facilities sites are necessary to provide service to the Applicant, the Applicant shall be required to make good faith efforts to secure easements in behalf of the District and/or pay all costs incurred by the District in validating, clearing, and retaining such right of way in addition to tap fees otherwise required pursuant to the provisions of this Service Policy. The costs may include all legal fees and expenses necessary to attempt to secure such right of way and/or facilities sites in behalf of the District.

5. Reservation and Installation Fees

- a. Standard Service. Reservation fees are not required for Standard Service.
- b. Non Standard Service.

Non Standard Potable Water Service shall include any and all construction labor and materials, inspection, administration, legal, and engineering fees, as determined by the District under the rules of Section F of this Service Policy

System Capacity and Potable Water Reservations, due upon plat approval to secure water and/or wastewater service commitment. Each fee is on a per meter equivalent basis.

- Potable Water System Capacity Reservation \$2,311 (a portion of the Impact Fee, per meter equivalent)
- Water Reservation, per month \$7.05
- Wastewater System Capacity Reservation \$5,000 (apportion of the Impact Fee, per connection equivalent)

The monthly water reservation fee is a monthly charge for each lot of a new subdivision or other property for which a meter has not been installed but for which the District and Developer or other person have entered into an agreement or contract which reserves potable water service. The Monthly Potable Water Reservation Fee shall continue for each lot until such lot becomes an active water service connection for which all connection fees have been paid and which lot is receiving monthly water service.

6. Connection Fees

a. Standard Potable Water Service Standard service is considered to be a 5/8" x 3/4" meter. Fees due prior to installation are as follows:

- 1) Impact Fee \$3,765 share of system infrastructure needed to serve the connection
- 2) Connection Fee \$656 includes all labor, materials, engineering, legal, customer service inspection, and administrative costs necessary to provide individual metered water service and is charged on a per tap basis
- 3) Security Deposit \$200 per section G3.

b. Standard Wastewater Service. Standard service is considered to be a 4 inch connection pipe. Fees due prior to installation are as follows:

- 1) Impact Fee \$5,000 share of system infrastructure needed to serve the connection; this is the same fee referenced in paragraph 5.b above.

Revisions approved on March 19, 2018 by Resolution 3192018

Revisions approved on July 18, 2011 by Order No. 7-18-2011

c. Non Standard Potable Water Service. Fees due, per potable water meter equivalent, prior to installation are: \$4,621 total

- 1) Balance of Impact Fee \$3,765
- 2) Connection Fee \$ 656 includes all labor, materials, engineering, legal, customer service inspection, and administrative costs necessary to provide individual metered potable water service and is charged on a per number of equivalent taps basis.
- 3) Security Deposit \$200, per section G3.

d. Non Standard Wastewater Service Fees due, per wastewater connection, prior to installation are: \$5,000 total

- 1) Balance of Impact Fee \$4,600
- 2) Connection Fee \$200 includes all labor, materials, engineering, legal, customer service inspection and administrative costs necessary to provide individual wastewater service connection and is charged on a per number of equivalent connection basis.
- 3) Security Deposit \$200, per section G3.

7. Monthly Charges for Potable Water

a. Potable Water Service Availability Charge

Potable Water Service - The monthly charge for metered water service, which may or may not include allowable gallonage, is based on demand by meter size. Each charge is assessed based on the number of 5/8" X 3/4" meters (as per American Water Works Association maximum continuous flow specifications (see Miscellaneous) equivalent to the size indicated and is used as a base multiplier for the Service Availability Charge and allowable gallonage. Rates and equivalents are as follows:

METER SIZE	METER EQUIVALENTS	IMPACT FEE	MONTHLY RATE
5/8"X3/4"	1.0	\$ 3,765.00	\$ 36.50
3/4"	1.5	\$ 5,647.50	\$ 54.75
1"	2.5	\$ 9,412.50	\$ 91.25
1 1/2"	5.0	\$ 18,825.00	\$ 182.50
2"	8.0	\$ 30,120.00	\$ 292.00
3"DISP	9.0	\$ 33,885.00	\$ 328.50
3" CMPD	16.0	\$ 60,240.00	\$ 584.00
3" TURB.	17.5	\$ 65,887.50	\$ 638.75
4" CMPD.	25.0	\$ 94,125.00	\$ 912.50
4" TURB.	30.0	\$112,950.00	\$ 1,095.00
6" CMPD.	50.0	\$188,250.00	\$ 1,825.00
6" TURB.	62.5	\$235,612.50	\$ 2,281.25
8" CMPD.	80.0	\$301,200.00	\$ 2,920.00

b. Potable Water Gallonage Charge - In addition to the Service Availability Charge, a gallonage charge shall be added at the following rates for usage during any one (1) billing period:

- \$3.25 per 1000 gallons for first 10,000 gallons
- \$3.50 per 1000 gallon for next 5,000 gallons
- \$3.75 per 1000 gallons for next 5,000 gallons
- \$4.00 per 1000 gallons for all over 20,000 gallons

Revisions approved on March 19, 2018 by Resolution 3192018

Revisions approved on July 18, 2011 by Order No. 7-18-2011

8. Monthly Charges for Wastewater Service

Wastewater Service Availability Charge

The monthly charge for standard (single residence) wastewater service is a fixed rate. Rates and equivalents are as follows:

CONNECTION SIZE	CONNECTION EQUIVALENTS	IMPACT FEE	MONTHLY RATE
4"	1.0	\$ 5,000	\$ 60.00

9. Construction Rate: A fee of \$1,000.00 is charged and must be paid in full before setting a construction meter. \$200.00 is for the use of the meter. \$800.00 is a refundable Security Deposit. The security deposit will only be reimbursed if the meter is returned in working condition. All water for construction projects is billed at \$6.24 per 1000 gallons.

10. Late Payment Fee. Once per billing period, a penalty of \$5.00 shall be applied to delinquent bills. This late payment penalty shall not be applied to any balance to which the penalty was applied in a previous billing, but shall be applied to any unpaid balance during the current billing period.

11. County Line SUD will not notify a lien-holder. County Line SUD will not notify a lien-holder of past due bills for either potable water service and / or wastewater service.

12. Returned Check Fee. In the event a check, draft, or any other similar instrument is given by a person, firm, corporation, or partnership to the District for payment of services provided for in this Service Policy, and the instrument is returned by the bank or other similar institution as insufficient or non negotiable for any reason, the account for which the instrument was issued shall be assessed a return check charge of \$25.00. (see Miscellaneous Transaction Forms)

13. Reconnect Fee. The District shall charge a fee of \$ 40.00 for reconnecting service after the District has previously disconnected the service for any reason provided for in this Service Policy except for activation of service under Section E.3.b. Re-Service.

14. Service Trip Fee. The District shall charge a trip fee of \$_____.00 for any service call or trip to the Customer's tap as a result of a request by the Customer or resident (unless the service call is in response to damage of the District's or another Customer's facilities) or for the purpose of disconnecting or collecting payment for services.

15. Equipment Damage Fee. If the District's facilities or equipment have been damaged by tampering, by passing, installing unauthorized taps, reconnecting service without authority, or other service diversion, a fee shall be charged equal to the actual costs for all labor, material, and equipment necessary for repair, replacement, and other District actions. This fee shall be charged and paid before service is re established. If the District's equipment has not been damaged, a fee equal to the actual costs for all labor, material, equipment, and other actions necessary to correct service diversions, unauthorized taps, or reconnection of service without authority shall be charged. All components of this fee will be itemized, and a statement shall be provided to the Customer. If the District's facilities or equipment have been damaged due to negligence or unauthorized use of the District's equipment, right of way, or meter shut off valve, or due to other acts for which the District incurs losses or damages, the Customer shall be liable for all labor and material charges incurred as a result of said acts or negligence.

Revisions on March 19, 2018 by Resolution 3192018

Revisions on July 18, 2011 by Order No. 7-18-2011

16. Customer History Report Fee. A fee of \$ 2.00 per page shall be charged to provide a copy of the Customers record of past water purchases in response to a Customer's request for such a record.

17. Meter Test Fee. The District shall test a Customer's meter upon written request of the Customer. Under the terms of Section E of this Service Policy, a charge of \$__.00 shall be imposed on the affected account.

18. Non-Disclosure Fee. A fee of \$____.00 shall be assessed any customer requesting in writing that personal information under the terms of this District Service Policy not be disclosed to the public.

19. Information Disclosure Fee. All public information except that which has been individually requested as confidential shall be available to the public for a fee to be determined by the District based on the level of service and costs to provide such information, but not to be inconsistent with the terms of the Texas Public Information Act: Chapter 552, Texas Government Code.

20. Customer Service Inspection Fee. A fee of \$____.00 will be assessed each Applicant before permanent continuous service is provided to new construction.

21. Administrative Fee. An applicant for existing connected service shall complete all required application forms, etc. and pay a fee of \$25.

22. Additional Assessments. In the event any federal, state or local government imposes on the District a "per meter" fee or an assessment based on a percent of water use or charges, this fee or assessment will be billed and collected as a "pass through" charge to the customer.

23. Other Fees. All services outside the normal scope of utility operations which the District may be compelled to provide at the request of a customer shall be charged to the recipient based on the cost of providing such service.

Revisions approved on March 19, 2018 by Resolution 3192018
Revisions approved on July 18, 2011 by Order No. 7-18-2011